

The European Flood Awareness System and its integration with national flood warning systems

A reference model

Overview



- Motivation and Relevance
- Methodology
- Design Objectives
- Process modelling language: The EPC
- Process Example: Use of EFAS as a pre-warning
- Conclusion

Motivation and Relevance



- **EFAS:** Available for free to **partners:** Organizations with a role in flood forecasting or flood risk management -> range of organizations across different countries



- No studies on use since **pre-operational** phase but steady improvement of EFAS, reforms by partners, steadily adding new partners-> need to (re-)evaluate use



- **Research goal of the thesis: Reference model** showing different alternatives of use to aid (re-)evaluation for **Model Stakeholders:** EFAS, current and potential EFAS users

Methodology



- Design Science Research Methodology following Peffers et al. (2007) **DSR Cycle**



- Two iterations to ensure rigorous designs, evaluation through semi-structured interviews with model stakeholders



- **First Cycle:** Design Objectives for the reference model.
First interview series: 5 Interviews for evaluation of Design Objectives and designing model, 4 additional interviews for designing model



- **Second Cycle:** Designing and evaluating the reference model.
Second interview series: 4 follow-up interviews evaluating reference model, model sent for final comments, 2 additional interviews to broaden feedback on final model

Design Objectives: What the model depicts



- **Design Objectives:** Depict 1) Roles and Responsibilities, 2) Communication Flows and 3) Decisions and Procedures of EFAS partners for using EFAS information



- **Roles and Responsibilities:** EFAS Forecasters on Duty, National Flood Forecasters, Emergency Managers, Meteorologists

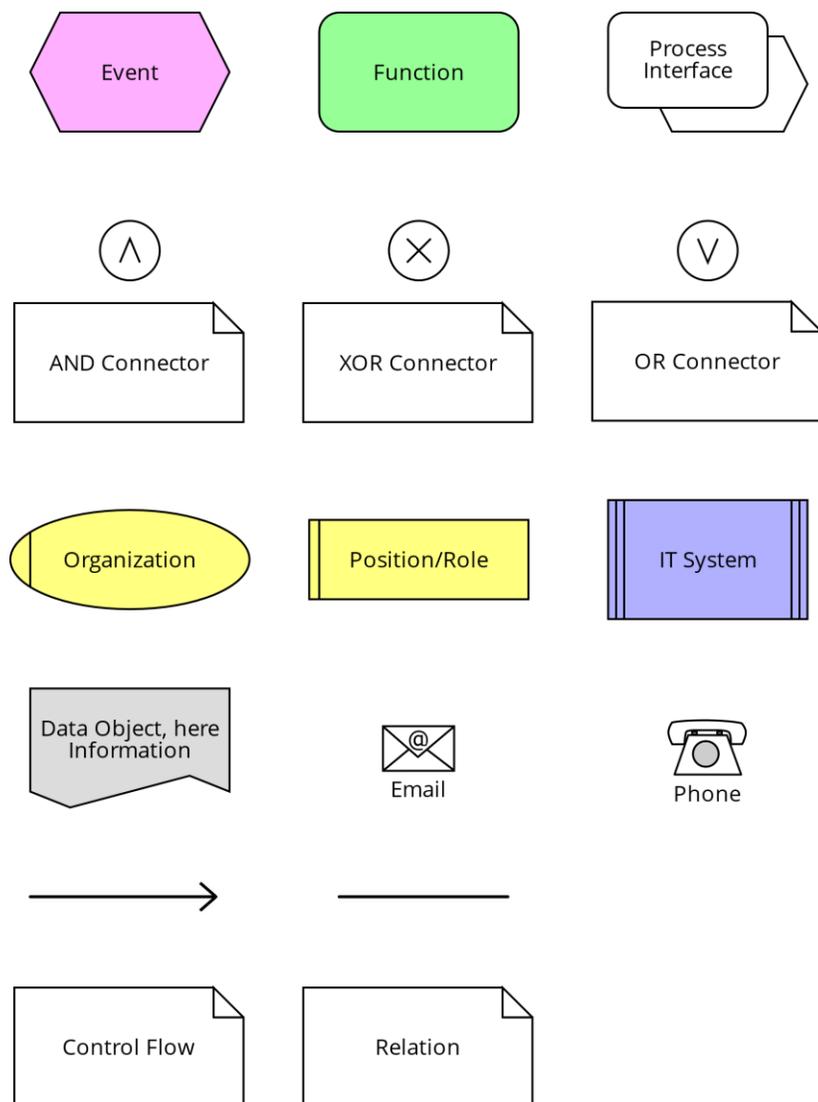


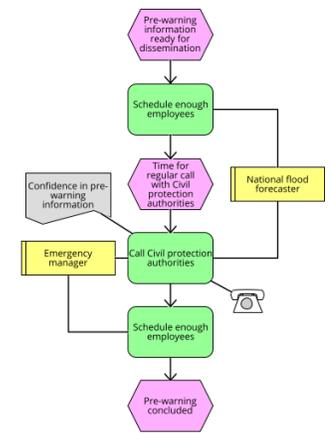
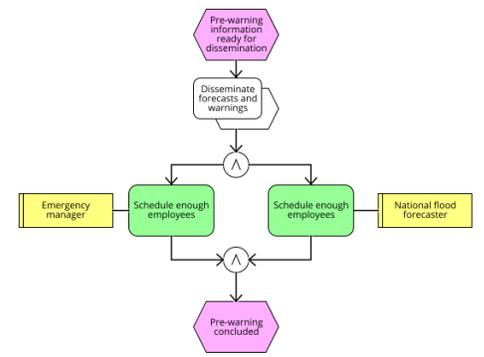
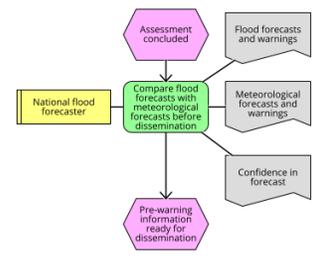
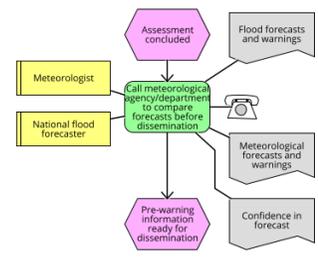
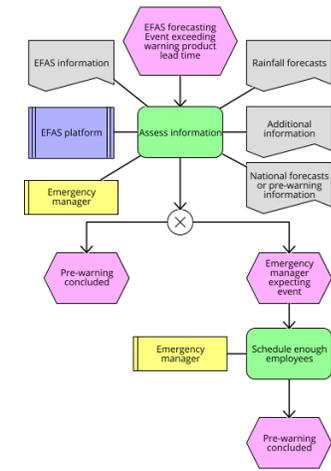
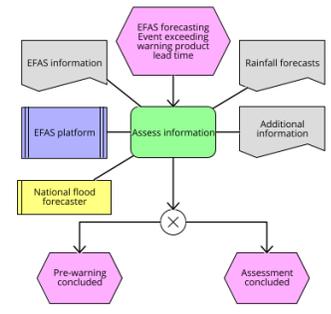
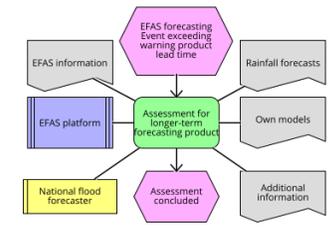
- **Communication Flows:** Forecasting and warning products, conference calls for coordination and guidance



- **Decisions and Procedures:** Warning and Forecasting, Pre-warning, Response

Process modelling language: The extended Event-driven Process Chain





Conclusion

Considerations for (re-)evaluating use of EFAS



- Utilizing pre-warnings: pre-warnings universally appreciated but often only informal, partners could consider to utilize more as confidence in EFAS improves
- Forecast users: Managing training, guidance and experience
- Availability of plans: Plans connect warnings to responses -> changing warnings implies planning effort, plans not always available
- Relationship between forecasting agencies and Civil Protection agencies: Forecasters emphasize accuracy, CPAs emphasize precaution -> likely different preferences, e.g. for threshold-setting



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References



- Peffers, K., Tuunanen, T., Rothenberger, M. A., & Chatterjee, S. 2007. "A design science research methodology for information systems research", in *Journal of Management Information Systems*, (24:3), pp. 45-77.
<https://doi.org/10.2753/MIS0742-1222240302>