

User feedback

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Feedback to EFAS notifications

Why provide feedback?

To help improve the system!

Feedback enables the EFAS team to:

- verify case studies
- validate skill scores
- assess the performance of the system
- shape future developments

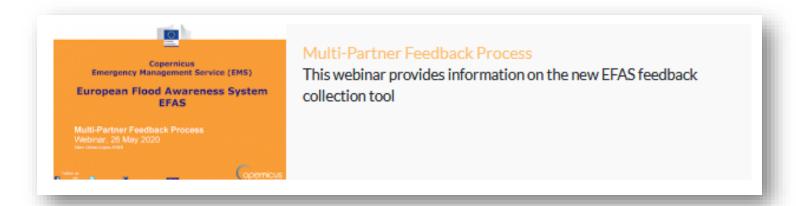


Feedback to EFAS notifications

What can I provide feedback on?

- Formal Flood Notifications
- Flash Flood Notifications
- Missed events

How to provide feedback on flood notifications and missed events was covered in detail in a recent EFAS webinar (26th May 2020).





Feedback during 2020

Summary of feedback for 2020

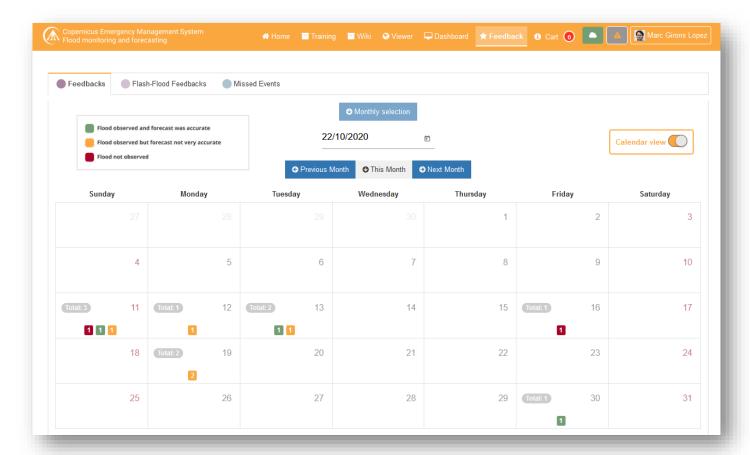


- Feedback on Formal Flood notifications is analysed yearly
- Proposals for improvements are made based on received feedback

Emergency Management

What's new on user feedback collection?

This year's efforts have been concentrated on bug-fixing and on polishing some aspects of the feedback page on EFAS-IS.



Ongoing efforts – need for feedback

Use of user feedback

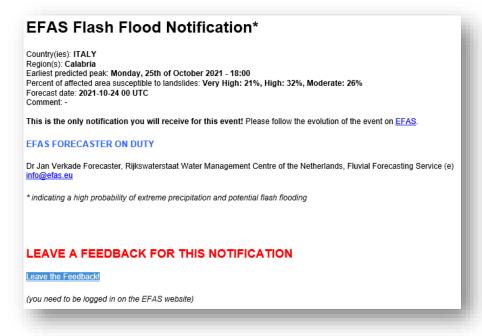
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 Ongoing efforts to improve the <u>flash flood product</u> would benefit from increased feedback reporting



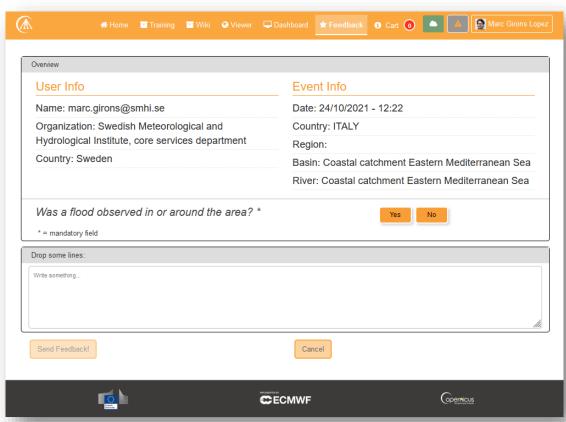
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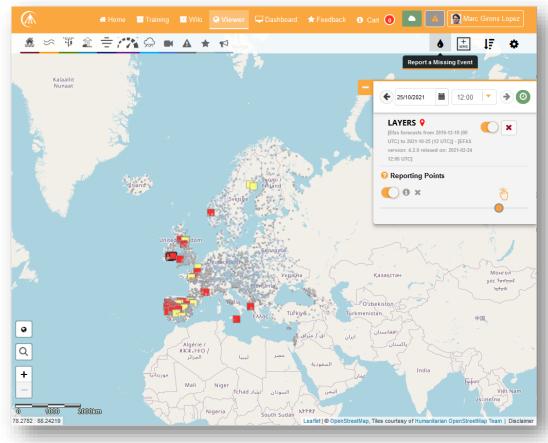
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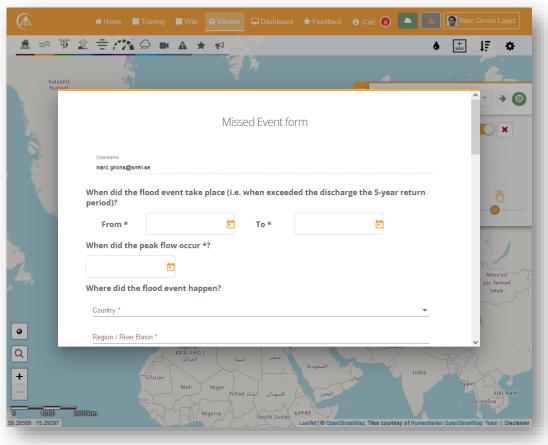
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User feedback provides an observationbased dataset allowing for system diagnostics and development.

We are thankful for all the feedback you can provide to us!

For any questions, please contact EFAS DISS: info@efas.eu





